

Booking Policy:

10% of the tour cost is due upon booking confirmation and is non-refundable. The balance of the payment is due 6 weeks before the departure date.

The following personal information is needed for all travelers and should be sent along with the deposit:

1. Name as shown on passport;
2. Date of birth;
3. Passport number;
4. Nationality;
5. Chinese visa information (if available at time of booking confirmation)

**Amendments to this information may cause changes to the tour price. Tour services may not be transferred from one person to another.

Cancellation Policy:

All cancellation notices must be received in writing and will become effective as of the date of receipt by **Lune Tours**. Tour refunds will be given according to the table below. **Note that these fees are based on tour prices without inclusion of Yangtze river cruises.**

Up to 3 weeks prior to arrival 70% of total refundable payment
Up to 4 days prior to arrival30% of total refundable payment;
Within 03 days prior to arrival0% of total refundable payment;

The following cancellation costs apply for Yangtze River Cruises:

Up to 1 months prior to the departure of the cruise.....\$200 per cabin

Within 1 month of the departure of the cruise.....100% forfeit of cruise fare

For peak season departures (August 15 - October 8) and departures during the first week of May (May 1-8), Chinese New Year (variable based on lunar calendar), and any pre-announced major events such as Beijing Olympics, Shanghai World Expo, etc. refund policies for hotels, cruises and flights are subject to variation based on respective company policy. In such cases Lune Tours will do its best to recover maximum funds from these companies. The cancellation policy outlined above applies up to 3 weeks before travel during these periods; after which refunds will be assessed on a case by case basis.

Regarding Tibet Tours:

1. All foreign tourists are required to obtain written permission for travel to Tibet. Travel to Lhasa requires a Lhasa city permit. Travel to other areas of Tibet requires a second, separate permit. For travelers booking package tours in Tibet we will acquire all the necessary permits for your trip.
2. Tibet permits are issued by Tibetan Tourism Authority with a validity period that follows the exact tour schedule. Extending Tibet permits is subject to additional charges and requires approval from the local authorities.
3. All tours to Tibet must be accompanied by a local guide. Currently under PRC law, independent tours to Tibet are illegal. Non-compliance with Chinese law may result in monetary fines, deportation, and the forfeit of all further tour arrangements.

4. The following personal documents should be provided at least 1 month in advance, to obtain the permit,
 - 1) a clear copy of the passport;
 - 2) a clear copy of the visa to China;
 - 3) client's occupation information;***Journalists, foreign diplomats & overseas Tibetans are not allowed to visit Tibet.
5. The Potala Palace limits the number of daily visitors to 2000 pax. Therefore Lune Tours will arrange a specific day to visit the palace. Once the date is set, no adjustment is allowed since the Potala Palace ticketing office only issues tickets to tourists listed on the visitor name sheet;
6. Because there are a limited number of soft sleeper berths on the train from Beijing to Lhasa, the ticket cannot be guaranteed if government delegations depart on the same day. In such a case the next available train will be booked or a full refund of the train ticket will be provided.

Lune Tours may change these Terms & Conditions at any time. Lune Tours will notify clients if changes to the booking terms and conditions are made.

It is the responsibility of all passengers, regardless of nationality and destination, to check with the consulate of the country they are visiting for current entry requirements. As visa and health requirements are subject to change without notice, we recommend that you verify health and visa requirements with the appropriate consulate prior to departure.

Price quotations are subject to change without notice, until a booking has been confirmed.

Lune Tours reserves the right to modify the above itinerary to keep the tour on schedule in the event of circumstances beyond our control. It is the clients responsibility to pay for any additional costs associated with these itinerary changes.

Modifications to itineraries are possible on a case-by-case basis. A service fee in addition to any additional costs may apply depending on the product. There is no guarantees that modifications to a confirmed booking will be possible.

If for any reason, a client does not complete any portion of their tour or abandons their scheduled tour after departure, *Lune Tours* will not grant partial refunds for unused trip arrangements.

Lune Tours strongly recommends you purchase trip cancellation/interruption insurance to protect your travel investment. If you cancel your trip or significantly alter travel dates, many policies will reimburse the cost of cancellation fees and related expenses.

Additional terms and conditions of the supplier may exist for each tour product. You acknowledge that some third-party providers offering certain services and/or activities may require you to sign their liability waiver prior to participating in the service and/or activity they offer. You understand that any violation of any such supplier's rules and restrictions may result in cancellation of your reservation(s), in your being denied access to the applicable travel product or services, in your forfeiting any monies paid for such reservation(s), and/or in our debiting your account for any costs we incur as a result of such violation.